



Go to: www.ieltsbuddy.com

IELTS Listening - Booking a London Tour

- Agent:** Hi, London Premier Tours. How can I help?
- Tourist:** Hi, I'm coming to London with my family and we'd like to see the city. We just wanted some information on the best way to do this.
- Agent:** Ok, I'll see if I can help. Firstly, when are you coming and for how long?
- Tourist:** Let me see, we're leaving the US at the end of June. We're going to stay with friends in Oxford for a week, so we'll arrive in London around 10th July. It will just be for a few days as we fly to Paris on the 13th July. Q1
- Agent:** And how many people?
- Tourist:** I'm coming with my sister and our parents. Q2
- Agent:** And do you know what kind of things you want to see when you are here? Is there anything in particular?
- Tourist:** Not really, we just want to see the main sites, you know, historical places I guess. The places that London is famous for.
- Agent:** Well as you only have a short amount of time, the best way to do that is probably by a bus tour. The tour costs 29 pounds for adults and 14 pounds for children for the day. Q3
Q4
- Tourist:** What time does it start?
- Agent:** Well, basically the ticket is valid for the whole day. The first bus is at 7am, but buses depart every 20 minutes throughout the day up until 4pm. Sorry, I mean 6pm – it's Summer now, so the buses run later. So you can start and finish whenever you want within those times. Q5
- Tourist:** So do you have to stay on the same bus the whole time?
- Agent:** No, no. It is a hop-on, hop-off service. So you can get off at whichever stop you like. You can then stay there as long as you like, and then get back on another bus when it arrives.
- Tourist:** Oh, ok, I see what you mean.
-



Tourist: What sites do you see on the tour then?

Agent: That depends on which route you choose. There are three routes and we call them the red, yellow and blue routes. There are many attractions, but the main attractions on the red route are St Paul's Cathedral, the London Eye and Buckingham Palace.

Tourist: I'm not too worried about the Cathedral, but I know my parents would enjoy the London Eye, so we'd better see that. What about the other routes? Q6

Agent: The most famous places on the yellow route are Big Ben and the Houses of Parliament. Q7

Tourist: Ah, both of those would be interesting to see. And the Blue route? Q8

Agent: Harrods and Hyde Park Corner are on that route.

Tourist: I'd like to see Harrods, but I don't think we'll have time for shopping and I don't know Hyde Park so we'll not go on that route. So we'd probably choose the red or yellow. What do we have to do about booking?

Agent: If you want to book you can do that with one of our customer service operators on the phone. Or otherwise you can go to our website and book. Some people just arrive on the day and buy a ticket on the bus, but if it's full you may not be able to get a seat.

Tourist: Probably best if we book in advance then, so I'll do it on the internet in a few weeks when we know exactly what dates we'll be there. Q9

Agent: Ok, well it can get very busy in the summer over the three months of June to August, so it's probably best to book at least a week before you come. But you still have about 6 weeks before you leave so you have plenty of time to think about it. Q10

Tourist: Ok, thanks, you've been a great help.