

## **IELTS Listening - Booking a Course**

**SARAH:** Hello, I'd like to enrol in one of your community cooking classes. I saw some information on your noticeboard, and I was hoping to join the next course.

**MR JAMES:** Certainly! I can help you with that. First, I'll just need to take some details to get you registered. Can I have your full name, please?

SARAH: Yes, it's Sarah Louise Harding. That's H-A-R-D-I-N-G.

MR JAMES: Thank you. And your date of birth?

SARAH: It's the 17th of May, 1993.

MR JAMES: Great. And what's the best phone number to contact you on?

SARAH: My mobile is 07722 495 307. Sorry I mean 308.

**MR JAMES:** Got it. Do you also have an email address?

SARAH: Yes, it's sarah.harding84@gmail.com.

MR JAMES: Thanks. And could I take your home address as well?

**SARAH:** Sure. It's 14 <u>Willowbank</u> Road, that's W-I-L-D-W-B-A-N-K, in Brighton. The postcode is BN2 6QR.

MR JAMES: Excellent, thank you. Now, are you interested in any particular course?

**SARAH:** Yes, I'd like to do the <u>baking course</u>. I've never really baked before, but I want to learn.

**MR JAMES:** That course is a great place to start. It's a six-week course, held every Saturday from 10 a.m. until <u>12:30 p.m.</u>, and it covers a wide range of basic baking skills.

SARAH: What kinds of things do you cover on the course?

**MR JAMES:** Well, <u>we start with bread</u>, then move on to cupcakes and traybakes in week two. In later weeks, we look at pastry, gluten-free baking, and even <u>basic decoration</u> <u>techniques in the final week</u>.

SARAH: That sounds fantastic. And who teaches the course?

**MR JAMES:** It's taught by Lucy Hammond. She's a trained pastry chef with ten years' experience, and she's great with beginners.

SARAH: Oh, that's good to hear. Do I need to bring anything with me?





**MR JAMES:** <u>Everything is provided</u>, including the ingredients and equipment, such as baking trays and utensils. Just wear comfortable clothing and flat shoes.

**SARAH:** That's easy enough. Is there a fee for the course?

**MR JAMES:** Yes, it was £50 but unfortunately the price has recently had to increase. It's now <u>£60</u> for the six weeks, but that covers all materials. You can pay online, over the phone, or in person.

**SARAH:** I'll probably pay online. Oh—one more thing. I have a nut allergy. Will that be an issue?

**MR JAMES:** Not at all. Lucy always prepares <u>nut-free alternatives</u> for anyone who needs them. I'll make sure your allergy is noted on the register.

SARAH: Thank you so much. I'm really looking forward to starting.

**MR JAMES:** We're looking forward to having you. Your first session will be on the 6th of July.

SARAH: Great. Thanks again!

MR JAMES: You're very welcome, Sarah. Goodbye!

